

## Installation fails on Windows 10

Posted by poloperson57 - 06 Apr 2020 09:30

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I have tried installing both the 64 bit and the 32 bit versions, with different downloads of each and I keep getting an error :-

Can't write: C:\Users\Public\Documents\Lightworks\Images\bg-1024x768.png

It repeats this for several other .png files, and if you ignore all the .png errors I then get later on :-

Can't write: C:\Users\Public\Documents\Lightworks\Preferences\Contour Shuttle (Mac OSX).prefs

At this point I abort as it goes on to miss loads of other files.

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## Re: Installation fails on Windows 10

Posted by jwrl - 30 Apr 2020 20:53

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### **jwrl wrote:**

That's untrue, and will mislead users reading that. It isn't the case now, and it never has been since the subscription scheme was introduced.

The only people affected by a major version update are outright licence holders, no one else. Because you insist on perpetuating your mis-truth I have locked this thread.

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