

## no video transcoding option

Posted by paige12358 - 27 Aug 2019 08:02

---

my playback video is very choppy and laggy. I've read a couple of forums and it seems that transcoding might help my problem. But the video transcoding button isn't there. Please help!!

=====

## Re: no video transcoding option

Posted by briandrys - 27 Aug 2019 08:13

---

Welcome to the forum.

The transcode selection is at the bottom left of the import window. There's a triangle beside "create a link" that will open the options, including transcode.

Internal proxy editing is a commonly used method when there's difficulty with the source media.

Please check out the V14.5 User Guide found in downloads > documentation for more on both of these procedures.

=====