

## Lightworks stuck on intalling

Posted by joshpen1221@gmail.com - 26 Aug 2019 19:43

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Lightworks is stuck on executing when it's installing

Please help, thanks.

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## Re: Lightworks stuck on intalling

Posted by hugly - 26 Aug 2019 19:58

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Hello,

Please restart your computer, make sure that you have enough drive space on your system drive and try again.

If that doesn't help, please post your computer details: OS/version, Lightworks version, CPU, RAM, GPU, hard drives(s).

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## Re: Lightworks stuck on intalling

Posted by joshpen1221@gmail.com - 01 Sep 2019 13:31

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Ok, so restarting it was the first thing that I had done. And my PC said it had 347 GB of space left. I am running on windows 8.0 and It has 2.5 gigahertz of processing speed and an Intel I5 core processor. I tried updating all of my drivers and still no luck. I also tried downloading DaVinci Resolve (sorry Lightworks) 16 and it was stuck on the "Initializing" phase when downloading one of Microsoft's redistributables. Please help. Sorry, I took so long to respond!

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## Re: Lightworks stuck on intalling

Posted by hugly - 01 Sep 2019 16:33

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I suggested restarting to exclude hanging applications which potentially may block file access,

Problems with Microsoft's VCRedist when installing indicate issues with your Windows installation. That

isn't specific to Lightworks. Unfortunately, there is no straight forward fix for such issues, because there are too many possible causes.

Try disabling VCRedist when installing the 64-bit version.

If that doesn't help, download the 32-bit version of Lightworks from 'Downloads' on top of this page, try installing with VCRedist enabled and see what happens.

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**Re: Lightworks stuck on installing**

Posted by joshpen1221@gmail.com - 03 Sep 2019 17:32

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Ok thanks for your help I will tell you the results once I try your solutions.

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