

Project closes suddenly with no apparent reason

Posted by chewbacarla - 20 Aug 2019 05:04

Hello,

I have been using lightworks for a couple of years now, and it has always worked perfectly. However, not so long ago, LTWS started to get bugged in a specific point of every project I start to edit. Then it closes and when I try to open the project again, the same happens.

Could this be related to the memory of my PC reaching its limit?

=====

Re: Project closes suddenly with no apparent reason

Posted by briandrys - 20 Aug 2019 05:22

Welcome to the forum.

How much memory do you have left on your hard drive? The specification of your computer would also be useful.

Please could attach a zip file of the Lightworks error log to your next message. This is found in the users > public > public documents > Lightworks.

=====

Re: Project closes suddenly with no apparent reason

Posted by schrauber - 20 Aug 2019 06:08

Your video shows that you are using Lightworks 14.0. This old version has known bugs.

After you have finished the questions and suggestions of briandrys, please install the current version 14.5.

If you choose a new installation directory when installing 14.5, you can use both versions (if you want to compare).

=====