

## App crashing every time I try to open project

Posted by kevdingh33 - 05 Aug 2019 20:55

---

Trying to open a project crashes the app. I followed these these threads

[www.lwks.com/index.php?option=com\\_kunena&func=view&catid=217&id=150124&Itemid=81](http://www.lwks.com/index.php?option=com_kunena&func=view&catid=217&id=150124&Itemid=81)

[www.lwks.com/index.php?option=com\\_kunena&func=view&catid=22&id=114125&Itemid=81](http://www.lwks.com/index.php?option=com_kunena&func=view&catid=22&id=114125&Itemid=81)

Neither have worked. I'm attaching my error log hopefully someone can help me out.

Thanks very much!

Regards,

KD

=====

## Re: App crashing every time I try to open project

Posted by jwrl - 05 Aug 2019 21:27

---

If you want to attach your error log, zip it first. The forum software doesn't recognise .log files as valid attachments. It will accept zips.

=====

## Re: App crashing every time I try to open project

Posted by kevdingh33 - 05 Aug 2019 21:31

---

Sorry my bad. Uploaded the wrong file.

=====

## Re: App crashing every time I try to open project

Posted by hugly - 06 Aug 2019 01:55

---

Hello,

You run an outdated version of Lightworks: V14.0

With V14.0 (and earlier), it can happen that an initial crash damages metadata of the current project in a way that trying to open the project always crashes the program. V14.5 has build-in recovery mechanisms which fix all *known* issues of that kind.

Please upgrade to V14.5 and see what happens.

=====