

## Unable login in lightworks.

Posted by yan.uniko.102 - 13 Jul 2019 19:32

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I use ubuntu 18.04 and i install the deb package, run the lightworks and try login with my user and password but the window popup close without login.

Today download the package from: "Download now" button -> [www.lwks.com/index.php?option=com\\_lwks&view=download&Itemid=206](http://www.lwks.com/index.php?option=com_lwks&view=download&Itemid=206)

but have the 14.5.0.0 version and the login says out of date application, upgrade to 14.6, how to download the 14.6?

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## Re: Unable login in lightworks.

Posted by hugly - 13 Jul 2019 20:59

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**yan.uniko.102 wrote:**

the login says out of date application, upgrade to 14.6, how to download the 14.6?

A message which block current stable V14.5 and forces installation of a (not yet stable) beta release seems to be new, at least I've never heard about something like this.

Could you post a screenshot with the message, please?

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## Re: Unable login in lightworks.

Posted by hugly - 14 Jul 2019 01:06

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Your avatar shows that you've found the beta for download, in the meantime.

Take care, current V14.6 beta (115357) isn't stable in all aspects and you may encounter issues.

If you've made a screenshot of the message, I'd truly appreciate if you could post it.

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**Re: Unable login in lightworks.**

Posted by RWAV - 14 Jul 2019 03:27

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On starting V14.5 there was a message announcing the availability of 14.6 Beta and offering it as a download. The message makes it clear it is a Beta version and is optional - one can elect to dismiss the message and continue on with the previous version.

The option to turn off the message for future start-ups is also included - here that option was exercised on this Free system so the 14.6 Beta offer message no longer appears - thus cannot post a screen grab.

Not aware of any restrictions on using v14.5

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**Re: Unable login in lightworks.**

Posted by marianacopetti - 16 Jul 2019 09:01

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I can login on the website, but when trying to login on the program, there's a message saying &quot;no license available&quot;

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**Re: Unable login in lightworks.**

Posted by hugly - 16 Jul 2019 09:06

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Hello,

After first installation there's a 7-day trial period which doesn't need any login.

When did you first install Lightworks?

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