

I can't even start it

Posted by kilboj - 04 Jun 2019 11:15

I have paid for Pro. I hit download now, 64 bit, start download, nothing happens. It tries to sell be Pro and opens a tutorial. Where is the program?

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Re: I can't even start it

Posted by briandrys - 04 Jun 2019 11:29

Welcome to the forum.

Have you been using Lightworks free before purchasing a Pro License?

If not, you will need to run the installation from where your computer's browser puts your downloads. A wizard will then appear.

This video goes through the steps:

If it's not actually downloading to your computer does a message appear?

FAQ can be found Here: www.lwks.com/index.php?option=com_content&view=article&id=104&Itemid=220

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Re: I can't even start it

Posted by hugly - 04 Jun 2019 21:15

It could be that there are problems with some download server(s) in parts of the world, currently.

www.lwks.com/index.php?option=com_kunena&func=view&catid=21&id=198820&Itemid=81#198820

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Re: I can't even start it

Posted by jwrl - 04 Jun 2019 23:54

I have posted a link to this thread in the Website - Shop & Downloads forum. If you wish to add to my post you'll find it at www.lwks.com/index.php?option=com_kunena&func=view&catid=40&id=198843&Itemid=81.

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