

System Clock Irregularity

Posted by schte - 06 May 2019 10:09

Hi,

hope you can help me.

I use Lightworks with Ubuntu 18.04.

It worked fine for around 2 weeks but now it stopped.

Error message:

System Clock Irregularity

System clock is 100% correct.

Also tried already to delete "P0001000" but nothing helped 😞

Thank you for your help.

BR

schtebo

=====

Re: System Clock Irregularity

Posted by hugly - 06 May 2019 10:15

Hello,

Not so common this error, nowadays.

With Lightworks shut down, rename, temporarily, the Lightworks user folder from ~/Lightworks to

~/Lightworks_ORG. Restart Lightworks, a new folder will be created with defaults, project browser will show no projects.

Does that fix the issue?

=====

Re: System Clock Irregularity

Posted by schte - 06 May 2019 10:20

Hi, thx for your help.

Sadly not 😞

I have to enter my user + password (for activation), click OK and then I get this message.

Username + PW ist correct, cause if i enter a wrong password/user the error message changes.

=====

Re: System Clock Irregularity

Posted by hugly - 06 May 2019 10:24

After entering your username and password correctly, what happens?

=====

Re: System Clock Irregularity

Posted by schte - 06 May 2019 10:27

after entering user + pw i get the message: System Clock Irregularity

=====

Re: System Clock Irregularity

Posted by hugly - 06 May 2019 10:33

After renaming the folder "Lightworks" to "Lightworks_ORG" located in your home directory?

=====

Re: System Clock Irregularity

Posted by schte - 06 May 2019 10:41

Hi,

I shutdown lightworks

Then I renamed the directory

Lightworks starts with fresh profile and I have to login

I enter username + pw and then the error message appears

=====

Re: System Clock Irregularity

Posted by hugly - 06 May 2019 10:58

Lightworks checks file dates against system date, basically. Since the details of the logic behind this check, in particular which files are in focus, isn't know to the public and may have changed without any notice at any time, I don't know what's going on. What I can say, with high probability is that the problem isn't triggered by Lightworks, but by your system.

What you can try is uninstalling (!) and re-installing Lightworks. Keep the renamed folder in a safe place and make a copy, it contains your projects! If reinstalling helps, delete the newly created folder on ~/Lightworks and move the original folder back in place.

If that doesn't help, I'd suggest contacting Editshare directly: [Report a problem](#)

=====