

Can't see video file

Posted by ARandomCreator123 - 16 Apr 2019 16:40

So I went to import a video from my desktop, but I couldn't see it. It just wouldn't appear on the 'local files' section. I've tried moving it to different folders, making copies of it, everything. Ran lightworks as an administrator, nothing.

File Info

Type:.mkv

Size:995 MB

Any help would be greatly appreciated.

Thanks.

=====

Re: Can't see video file

Posted by briandrys - 16 Apr 2019 16:50

ARandomCreator123 wrote:

File Info

Type:.mkv

Size:995 MB

Welcome to the forum.

Mkv is unsupported by Lightworks and other professional NLEs, this means you'll need to convert it to a supported video format by thirds party software fore importing into Lightworks. You could try using Handbrake for this job. This thread may assist with settings: www.lwks.com/index.php?option=com_kunena&func=view&catid=23&id=166802&Itemid=81

=====

Re: Can't see video file

Posted by hugly - 16 Apr 2019 16:50

Hello,

Unfortunately, MKV isn't a supported container format.

You'll have to convert those file prior to import. Depending on the codecs, a fast stream copy (remuxing) could be sufficient. To find out, a Mediainfo report of the file would be needed.

www.lwks.com/index.php?option=com_kunena&func=view&catid=23&id=66072&Itemid=81#66072

=====

Re: Can't see video file

Posted by ARandomCreator123 - 16 Apr 2019 17:14

Thanks, I managed to get it working

=====