

Photo Not Showing

Posted by SS_Soumyadip - 31 Mar 2019 12:10

When I insert a photo in the sequence timeline measuring 5184*3456 resolution the image does not show up. It remains black. Please Help !!

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Re: Photo Not Showing

Posted by hugly - 31 Mar 2019 12:19

Hello,

Could you share one of those pictures as zipped archive attached with your response?

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Re: Photo Not Showing

Posted by SS_Soumyadip - 31 Mar 2019 12:24

This is the file.

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Re: Photo Not Showing

Posted by hugly - 31 Mar 2019 12:26

Something went wrong with the attachment.

Edit your post from 'Menu.Edit' and try again. In the edit window, lower left hand side, next to 'Attachments', click on 'Add file', navigate to the location, select the file and 'Open', then 'Submit'. There's no need to insert the file.

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