

## setup problem lightwave free

Posted by grrrreg - 04 Nov 2018 18:04

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Hi,

I've just tried a standard download and setup procedure. It all went as expected until I was asked to choose (or create) a start menu folder for the program's shortcuts. The wizard was creating 'Lightworks' as the default. When I clicked 'next', the wizard wouldn't progress, claiming I hadn't selected a start menu folder. I went back and typed in 'Lightworks' myself but it didn't help.

Any suggestions?

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## Re: setup problem lightwave free

Posted by briandrys - 04 Nov 2018 19:03

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Welcome to the forum.

Have you tried creating a Lightworks folder in your program directory, then using browse in the wizard to assign that as the location? Or is that what you meant by "typed in 'Lightworks'?"

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## Re: setup problem lightwave free

Posted by grrrreg - 04 Nov 2018 19:39

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Thanks for responding.

Originally, the wizard gave me a choice to select a folder from a list of the existing program file folders ... or to create one - by entering a name in an input box. The input box already had Lightworks entered as the default. This is a normal step in a host of setups I've done in the past so I progressed as I usually do by hitting the 'next' button. But the wizard wasn't happy and it asked me to go back and do something I thought I'd done. So I went back. This time I typed 'Lightworks' into the input box myself. I got the same result.

So then I went to my program directory and created a 'lightwork' folder (as you suggested). I still got the same result. The wizard just can't seem to get past that point.

I think I'll try downloading the wizard again.

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## Re: setup problem lightwave free

Posted by grrrreg - 04 Nov 2018 19:52

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I downloaded again. I've already registered. I chose 64 bit.

Same problem.

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**Re: setup problem lightwave free**

Posted by briandrys - 05 Nov 2018 03:52

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Which operating system are you using? Also, could you provide the specification of your computer.

Did you download from this site or different site?

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**Re: setup problem lightwave free**

Posted by schrauber - 05 Nov 2018 05:29

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There are two similar appearing steps in the installation process.

In this step, the path must be specified, with drive letters, etc .:

The step after that has only something to do with the Windows Start menu (if you use Windows), nothing to do with the installation folder on your drive.

Does that help?

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**Re: setup problem lightwave free**

Posted by grrrreg - 05 Nov 2018 16:44

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Thanks guys (and/or gals).

The process was proving to be too problematic so I tried another product. It may not be as good as 'Lightworks' but the installation was instantaneous.

Cheers

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