

## When I export my video that has two audio tracks, one of the tracks does not export..!!

Posted by liquiddreamer38 - 07 Mar 2018 16:29

---

I am new to Lightworks, and I tried exporting my video- the first time it worked fine- but I only had one audio track...I added a voice over audio and tried to export it several times, and every time it didnt export the 2nd audio track I added. I downloaded Lightworks 14 about a month ago.....

=====

## Re: When I export my video that has two audio tracks, one of the tracks does not export..!!

Posted by hugly - 07 Mar 2018 16:35

---

Hello and welcome!

Difficult to say what's wrong without seeing your edit.

Please switch to Audio mode, start playback, make a screenshot of full screen and post it. The forumm accepts attaching directly JPEG's up to 1920x1080 resolution.

=====

## Re: When I export my video that has two audio tracks, one of the tracks does not export..!!

Posted by liquiddreamer38 - 07 Mar 2018 17:26

---

## Re: When I export my video that has two audio tracks, one of the tracks does not export..!!

Posted by hugly - 07 Mar 2018 17:33

---

It could if it would be visible. Please convert the PNG (which might bee too large in terms of file size) to JPG and try attaching again.

=====

Re: When I export my video that has two audio tracks, one of the tracks does not export..!!

Posted by liquiddreamer38 - 07 Mar 2018 18:00

---

Ok I reattached it above

=====

Re: When I export my video that has two audio tracks, one of the tracks does not export..!!

Posted by hugly - 07 Mar 2018 18:31

---

Thanks,

The screenshots are correctly attached now.

Unfortunately this isn't exactly what I've expected to see. It doesn't show the audio mixer.

Please switch to Audio mode (click on Audio tab on top, right of VFX tab), place the red timeline marker at a position where all four audio tracks contain media and should be audible, start playback and make a screenshot).

=====

Re: When I export my video that has two audio tracks, one of the tracks does not export..!!

Posted by liquiddreamer38 - 07 Mar 2018 18:46

---

[attachment:1]Screenshot 2018-03-07 15.42.02.jpg[/attachment]

=====

Re: When I export my video that has two audio tracks, one of the tracks does not export..!!

Posted by liquiddreamer38 - 07 Mar 2018 18:50

---

Every-time I try to attach it now it doesnt work....

=====  
**Re: When I export my video that has two audio tracks, one of the tracks does not export..!!**

Posted by hugly - 07 Mar 2018 19:00

---

But it there now, thanks.

The playhead is on a position where A3,A4 show no audio, press S-key to jump to next cut which is the beginning of a piece of audio on A3,A4, start playback and watch the level meters on the audio mixer. They should indicate audio playing on all channels. It might be the case that you don't hear sound because one of the track pairs is much louder than the other (or you listened to a piece where there's no audio at all on A3,A4). Use the sliders on the mixer to adjust overall audio level. Please target -6dB, never exceed 0 dB.

---

=====  
**Re: When I export my video that has two audio tracks, one of the tracks does not export..!!**

Posted by liquiddreamer38 - 08 Mar 2018 12:45

---

I realize that when you put the play-head there it plays. But what I need help with, is when I export the file, and then play the video, in my video player on my computer, the 2 audio track, which is voice, does not play. No matter how loud.....

Thanks for your help

---

=====  
**Re: When I export my video that has two audio tracks, one of the tracks does not export..!!**

Posted by liquiddreamer38 - 08 Mar 2018 12:48

---

You know what the weirdest thing just happened, I played it again on my video player and the other audio track is there! I have no idea what happened....

Thank you for your help though ....

---