

**[SOLVED] 14.0 crashes upon opening.**

Posted by JimDaddyO - 07 Apr 2017 15:58

---

Sorry if this has been brought up before. I did a search on the forums and no luck.

Tried opening my older version of Lightworks. Would not run. Found through the forums I needed to upgrade (free version). Tried that with 64 bit Win 10, crashed on opening. Tried the font fix, no luck. Tried uninstalling and doing it again 3 times, including deleting the complete lightworks folder from Program Files on the C drive. Updated my video driver, no luck. Tried the 32 bit version and still it crashes as it opens. Now have it uninstalled for now.

=====

**Re: 14.0 crashes upon opening.**

Posted by Great White - 18 Apr 2017 02:28

---

What should I do with my "old" project folder content?

Can you compress it and attach it here please?

=====

**Re: 14.0 crashes upon opening.**

Posted by Biffindy - 18 Apr 2017 05:41

---

My attempts to upload a zip file have not been successful. How do I accomplish this? Or should I use a different compression method?

=====

**Re: 14.0 crashes upon opening.**

Posted by affa - 05 Aug 2017 08:52

---

I'm running Ubuntu Studio 17 (newly installed), and tried to run lightworks. It installed with no problem, but when I'm opening the program it just shuts down. Does not produce any errors.

Any suggestions?

=====

**Re: 14.0 crashes upon opening.**

Posted by hugly - 05 Aug 2017 09:35

---

Hello and welcome!

Please post a zipped archive of the Logs folder located at ~/home/Lightworks/logs if it should contain any files.

=====

**Re: 14.0 crashes upon opening.**

Posted by affa - 06 Aug 2017 11:34

---

It was the portaudio issue 😊

=====