

"No license available" when Lightworks worked fine for me yesterday

Posted by Ariel - 04 Apr 2017 20:42

Hello,

As per usual, Lightworks told me my free license expired. Tried logging in, and "no license available." I used Lightworks yesterday to edit a video without any issues. So...what's going on?

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Re: "No license available" when Lightworks worked fine for me yesterday

Posted by jwrl - 04 Apr 2017 21:44

What version of Lightworks are you attempting to use? As a free user you must use the current version, which in this case is version 14.0.

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Re: "No license available" when Lightworks worked fine for me yesterday

Posted by CatsRuffles - 04 Apr 2017 22:56

Having this problem as well, though this is my first time booting up Lightworks in about 3 weeks.

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Re: "No license available" when Lightworks worked fine for me yesterday

Posted by jwrl - 04 Apr 2017 23:13

You will need to download and install version 14.

There seems to be confusion about the conditions of use here today. One of the conditions is that free users can only licence the current version. This is not a new condition.

Since today that version is version 14. Click on the "Download" button at the top right of this page to get it. Then you'll be able to renew your licence. Just be aware that version 14 has two user interfaces: the traditional or flexible version, and a new fixed version. If you load Lightworks and are confronted with an interface that you don't recognise, go to the lobby, click on the cogs icon at the top right of the screen, and set your project layout to "Flexible";

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Re: "No license available" when Lightworks worked fine for me yesterday

Posted by MysticLeaf - 05 Apr 2017 05:19

Hi jwrl i downloaded the new version of Lightworks 14.0. But i keep getting "Lightworks editor application has stopped working" error. I've tried uninstalling it and reinstalling the program but still did not work.

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Re: "No license available" when Lightworks worked fine for me yesterday

Posted by briandrys - 05 Apr 2017 05:34

Welcome to the forum.

Is this the first time you've installed Lightworks?

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Re: "No license available" when Lightworks worked fine for me yesterday

Posted by lukas1144 - 06 Apr 2017 07:37

Hi, I have this trouble too. I worked in lightworks three weeks ago. I want to launch Lightworks today, but i can't, because- "no license available",. I make another account, but I can't launch Lightowrks. What's going on? Can you help me?

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Re: "No license available" when Lightworks worked fine for me yesterday

Posted by hugly - 06 Apr 2017 07:48

Hello and welcome!

The answer to your question has already been posted above, please see: www.lwks.com/index.php?option=com_kunena&func=view&catid=22&id=141327&Itemid=81#141339

Download and install V14 and you will be able to activate Lightworks.

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Re: "No license available" when Lightworks worked fine for me yesterday

Posted by briandrys - 06 Apr 2017 07:49

Welcome to the forum.

It's often worth quickly reading/scanning though the earlier messages in a thread, because your query may already have been answered. 🍌

As a free user, under the conditions of use, you're restricted to using the latest release version, which is now V 14. The latest build for your operating system is available on the download page of this site.

There are a number of changes in V14, the most noticeable being the choice of either a fixed or a flexible layout (The latter is the traditional Lightworks layout, the former is the new one). You can select these in the system settings on the top right of the project browser page.

Before attempting any serious editing please look at the video tutorials or the Quick Guide for V14 and explore the flexible layout's new timeline for the changes (because it's a bit different) and some aspects don't match the older video tutorials. Also, check out the bin menu changes.. Doing this will save you time and frustration.

Note that you may have to reset appearances found in the system setting on the top right of the project browser page and the timeline menu to your personal settings.

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Re: "No license available" when Lightworks worked fine for me yesterday

Posted by Brotuulaan - 06 Apr 2017 10:09

I haven't dealt with multiple installations at once for a long time and have not uninstalled 12.6 yet. I noticed v14 installed into the Lightworks folder. Will I run into trouble trying to uninstall 12.6 later?

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Re: "No license available" when Lightworks worked fine for me yesterday

Posted by hugly - 06 Apr 2017 10:18

No, V14 has overwritten V12.6, when same installation folder has been used.

The un-installer targets only the last installed version. If you un-install now, only V14 will be affected, no matter where V12.6 has been installed before.

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Re: "No license available" when Lightworks worked fine for me yesterday

Posted by briandrys - 06 Apr 2017 10:19

If there's only one folder, V14 will just replace V12.6 when installed on top. I've done this many times without any problem.

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Re: "No license available" when Lightworks worked fine for me yesterday

Posted by Brotuulaan - 06 Apr 2017 10:26

Thanks guys!

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Re: "No license available" when Lightworks worked fine for me yesterday

Posted by MysticLeaf - 06 Apr 2017 22:39


first time using the forum but i started using Lightworks around v12

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Re: Activating free version - "No license available"

Posted by Azee77 - 06 Apr 2017 22:39

Suddenly Observed today (4th April 2017) on version 12.6

But upgrading to 14.0.0 helped me out. Post upgrade facing no issues. Maybe Lightworks must discontinuing old versions and be promoting newer versions with new features and bug free experience. 

Moderated: I moved this post here from the 30 month old thread you had revived. That thread is now locked - jwrl.

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