

invalid e2c file every time offline activation

Posted by khinckl - 15 Mar 2017 10:12

I;ve been trying to activate Lightworks using offline activation. I've followed steps one after another and I'm always getting invalid e2c file. I have windows 10. I transfered my c2e file or uploaded it to server and downloaded ec2 to flash drive and it doesn't work! any suggestions?

Thanks ya'll.

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Re: invalid e2c file every time offline activation

Posted by hugly - 16 Mar 2017 20:58

Thank you for the error.log.

Do you run the system in a virtual environment or sandboxed?

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Re: invalid e2c file every time offline activation

Posted by khinckl - 17 Mar 2017 12:41

neither. I run it straight with Windows. No virtual- no sand boxes.

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Re: invalid e2c file every time offline activation

Posted by RWAV - 18 Mar 2017 00:50

Have you ever had a a pre-beta version installed? Did you revert to the v12.6 release version after a full clean-out of your V14Beta

I think there is to be some, perhaps minor, revision of the licensing system with the release of V14 - just as a wild guess - in that circumstance am not sure if it is even possible during the beta stage to licence V14Beta as the first installed version?? There are no V14 licences available yet.

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Re: invalid e2c file every time offline activation

Posted by hugly - 18 Mar 2017 02:43

License initialisation error

I saw this kind of error message with a free license only using V12.6 with Linux Mint17.1 running under VMware and it was not related to offline activation, and the system didn't crash.

To fix it I had to make a formatted USB stick accessible to the virtual machine. For my installation that has been fixed with V14 beta.

Due to the fact that the above error.log shows Beta-92633 version and a crash, I'd suggest to move it to Windows beta forums, the issue might be of interest to development.

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Re: invalid e2c file every time offline activation

Posted by hugly - 17 Jun 2017 23:19

Because of a [similar recent incident](#) I read again through this discussion and the error.log posted above.

XML Parser seems to crash Lightworks during activation using e2c file.

***** EXCEPTION *****

```
21.079 :  
21.079 : Main thread  
21.079 :  
21.079 : XMLParser::getTagType  
21.079 : XMLParser::parse  
21.079 : XMLParser::XMLParser
```

This might indicate a bug in XML Parser.

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