

Can't open all files of project

Posted by vidispaja - 23 Feb 2017 13:28

Another problem came out...

Some files of the Project can't be opened.

They are in the timeline, but remains black when I run the Project and then some later ones can be seen??

I've tried to reboot, close LW, load those files again, but it does the same.

Is there anybody out there who could give advice/s?

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Re: CAN'T OPEN ALL FILES OF PROJECT

Posted by hugly - 23 Feb 2017 13:59

Hi,

I hope you got your recent audio problem fixed. ☺

More information is needed to understand this problem.

Would you please post a mediainfo report of a typical source file that causes the problem. Please refer to this sticky: www.lwks.com/index.php?option=com_kunena&func=view&catid=23&id=66072&Itemid=81

Also some information about your computer could be helpful (OS version, CPU, RAM, GPU, number of hard drives you use for media).

Did you get any error messages?

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Re: CAN'T OPEN ALL FILES OF PROJECT

Posted by vidispaja - 23 Feb 2017 14:31

Hi Hugly

Yes, I did, thanks for asking.

Although this one is from the same project...

Sorry this silly question, but

Where I can find that mediainfo report?

I use CPU, Core i3, 3,40GHz, 4Gt RAM, x64

I dld't get any messages

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Re: CAN'T OPEN ALL FILES OF PROJECT

Posted by hugly - 23 Feb 2017 15:13

Click onto the link I posted above and you will find a description how to download the software Mediainfo and how to create and post a Mediainfo report in a codebox here.

What is your operating system and what version do you run?

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Re: CAN'T OPEN ALL FILES OF PROJECT

Posted by vidispaja - 23 Feb 2017 15:22

I use Windos10

Is it for sure safe (to load Mediainfo)?

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Re: CAN'T OPEN ALL FILES OF PROJECT

Posted by David Rasberry - 23 Feb 2017 15:26

Yes, but the download package comes with other add ons that you may not want. Read the installer screen carefully and don't install anything but mediainfo.

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Re: CAN'T OPEN ALL FILES OF PROJECT

Posted by vidispaja - 23 Feb 2017 17:34

Somehow could not get mediainfo work... (My mistake, I think)

I might have changed the place wherefrom to loan media; se card, external hard disk etc., if that may case problems. (Many of loaded media seem to be offline (written with red text))

Heard is emptiness, need to go, it's over midnight..

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Re: Can't open all files of project

Posted by vidispaja - 24 Feb 2017 12:23

Hi - again

I loaded MediaInfo.

When I do as told, I get only this informaton of one "missing file";:

General

Complete name : C:\Users\Public\Documents\Lightworks\Projects\P00305VEE00305VI.ed5

File size : 4.03 KiB


So - nothing more?

I have imported all the file to the Project and done it from 4 different stations - external harddisk, sd-card, straightly from cam (same sd-card)and also from Computers C:/.

Doing that must look very silly...

So, I have plenty of files in the filters "clips" and "everything", but still those offlined ones??

If I empty the whole "clips", will it destroy my timeline Project?

I'm getting frustrated with my Computer.. 

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Re: Can't open all files of project

Posted by hugly - 24 Feb 2017 13:46

If I empty the whole "clips", will it destroy my timeline Project?

Unfortunately yes.

If you delete clips which are used in an edit (your timeline project), the edit loses all referenced meda and shows Media offline. If you haven't exported a project backup earlier, all edits of this project are lost and not restoreable.

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Re: Can't open all files of project

Posted by vidispaja - 24 Feb 2017 14:08

Ok, thanks Hugly - I really appreciate your advices!

Silly me - I haven't done ANY BACKUP?! When I started using Lw it just didn't come to my mind, because I read Lw does the saves itself.

Anyway, I decided to make whole project from the beginning.

There's a possibility, I can learn something...

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