

## [Solved] Lightworks crashing immediately after opening Project Browser

Posted by Craig Marshall - 09 May 2016 02:23

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My 12.6 64bit version of Lightworks is crashing immediately after opening the Project Browser and will not re-start without re-booting WIN 10. Same crash on entering project Browser. I've re-installed the programme to no avail. Other apps are fine...

I've not experienced this issue before so where to look?

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## Re: Lightworks crashing immediately after opening Project Browser

Posted by jwrl - 09 May 2016 02:52

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Try this: with Lightworks shut down, open the Lightworks &quot;Projects&quot; folder and rename the folder P0001000 to P0001000.bak. Create a new P0001000 and launch Lightworks. It should rebuild everything that it needs.

See if that solves your problem. If it does you can safely delete P0001000.bak.

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## Re: Lightworks crashing immediately after opening Project Browser

Posted by Craig Marshall - 09 May 2016 03:06

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Thanks J. I actually made a new project and imported my Archive which seems to have fixed the issue as I suspect there is something odd going on in the original Project. I'm not ready to delete the old Project yet so how do we rename a Project now? (it used to be in the cogs menu...)

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## Re: Lightworks crashing immediately after opening Project Browser

Posted by jwrl - 09 May 2016 03:15

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Enter the project and click on the project name at the top left of your screen. Select &quot;Details&quot; and click on the project name inside that window. Type your new project name and press the Enter key.

Done.

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## Re: Lightworks crashing immediately after opening Project Browser

Posted by Craig Marshall - 09 May 2016 03:21

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Too easy!

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## Re: [Solved] Lightworks crashing immediately after opening Project Browser

Posted by ps81 - 28 Dec 2017 08:12

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Hi, I have the same problem.

I renamed the folder and created a new one, but the problem persists 😞

What else could I try?

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## Re: [Solved] Lightworks crashing immediately after opening Project Browser

Posted by ps81 - 28 Dec 2017 10:55

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Sorry, my fault! I just discovered the 2nd &quot;.&quot;; P0001000.bak.

👉

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## Re: [Solved] Lightworks crashing immediately after opening Project Browser

Posted by jwrl - 28 Dec 2017 16:59

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The instructions above refer to renaming P0001000 to P0001000.bak with no trailing &quot;.&quot;;. It happens to be there because in both cases it was the last thing in the sentence.

However in any case it shouldn't really matter. What matters is that the project name is changed to something Lightworks won't recognise as the default project.

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## Re: [Solved] Lightworks crashing immediately after opening Project Browser

Posted by ps81 - 30 Dec 2017 17:33

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Hello again.

The problem occurred again and renaming doesn't help 😞

pls help!

philipp

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**Re: [Solved] Lightworks crashing immediately after opening Project Browser**

Posted by jwrl - 30 Dec 2017 18:08

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For us to be able to help you, you need to help us a little. We know nothing about your computer and operating system, the version of Lightworks that you're using, nor what you're doing to trigger the crash. Without any of that we will be just guessing, wasting both your time and ours.

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**Re: [Solved] Lightworks crashing immediately after opening Project Browser**

Posted by ps81 - 31 Dec 2017 07:57

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Hello and sorry 😞

Windows 7 Home Premium 64bit

Intel Core i5-2500K 3,3 GHz

Lightworks 14.0.0.0

As I open the program it crashes after a few seconds when I'm in the first menu.

Do you need anything else?

cheers

philipp

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**Re: [Solved] Lightworks crashing immediately after opening Project Browser**

Posted by briandrys - 31 Dec 2017 08:30

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Please could you make a zip file of the error log. In Windows it's found in  
C:\Users\Public\Documents\Lightworks\Logs

Then attach it to your next message.

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**Re: [Solved] Lightworks crashing immediately after opening Project Browser**

Posted by ps81 - 31 Dec 2017 09:19

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Hi, thanks for your quick reply!

file attached

cheers

philipp

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**Re: [Solved] Lightworks crashing immediately after opening Project Browser**

Posted by hugly - 31 Dec 2017 15:41

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Hi,

That looks like a hardware problem. Do you have any Midi device attached to you computer? If so, please disconnect and try again.

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**Re: [Solved] Lightworks crashing immediately after opening Project Browser**

Posted by ps81 - 31 Dec 2017 15:49

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Hi!

Well, I only have MIDI on my soundcard (zoom UAC 😊  
but no other device.

br

philipp

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